

**Headquarters U.S. Air Force**

*Integrity - Service - Excellence*



---

---

---

---

---

---

---

---



**Air Force Alternative Dispute Resolution (ADR) Program**

*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



**Overview**



- Air Force Dispute Resolution (DR)
- Standards of Conduct



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Alternate Dispute Resolution? **AFNC** AIR FORCE NEGOTIATION CENTER

The *Administrative Dispute Resolution Act of 1996*

Department of Defense Instruction 5145.05

Air Force Instruction 51-1201 (2018) *Negotiation & Dispute Resolution Program*



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Air Force Dispute Resolution **AFNC** AIR FORCE NEGOTIATION CENTER

• **Goals:**

- Reduce disruptive/damaging disputes
- Assist Commanders/Leaders



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Air Force Dispute Resolution **AFNC** AIR FORCE NEGOTIATION CENTER

- Model Standards of Conduct adopted in 2005 by:
  - The American Bar Association
  - American Arbitration Association
  - Association for Conflict Resolution
- AFI 51-1201, (2018) "Negotiation & Dispute Resolution Program"



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Air Force Dispute Resolution **AFNC** AIR FORCE NEGOTIATION CENTER

### Standards of Conduct for the **Mediator**:

- Self-Determination
- Impartiality
- Conflicts of Interest
- Competence
- Confidentiality
- Quality of the Process



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Air Force Dispute Resolution **AFNC** AIR FORCE NEGOTIATION CENTER

- Why have these standards?
  - Promote public confidence as a process for resolving conflict.
  - Fundamental, basic ethical guidelines



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Air Force Dispute Resolution **AFNC** AIR FORCE NEGOTIATION CENTER

- The mediator **DOES NOT** solve the “problem”
- Impartial 3<sup>rd</sup> parties that facilitate a process
  - The parties reach their own settlement
- Air Force uses the “Facilitative” Process



*Integrity - Service - Excellence*

---

---

---

---

---

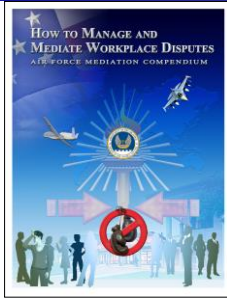
---

---

---



## AF Compendium



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Summary



- Air Force Dispute Resolution (DR)
- Standards of Conduct



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---



## Negotiation & Dispute Resolution



*Integrity - Service - Excellence*

---

---

---

---

---

---

---

---