

Directions to access Air Force Negotiation Center (AFNC) JKO Courses

Google JKO

Click on "Welcome to Joint Knowledge Online" <http://jko.jten.mil/>

Click on "DoD CAC" (If you do not have a CAC go to bottom of page)

Note: Non "DoD CAC" access (Scroll down to page 7)

INFOCON: 3 UNCLASSIFIED FPCON: Alpha


http://jko.jten.mil/ Welcome to Joint Knowledge Online

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

Home [Support](#) [Contact Us](#)

JKO SYSTEM ADVISORY - The JKO LCMS will be unavailable to all users on Sunday, 20 July 2014, from 0600 to 0800 ET due to scheduled maintenance.

 Welcome to JKO! - We are the Department of Defense (DoD) unique and authoritative source for online joint training.

ENTER JKO
Do you have a DoD Common Access Card (CAC)?

JKO provides joint training resources including training courses, seminars, video library, and communities of interest. Training is tracked and reported so that you can manage your unique training requirements.

Contact the help desk at JKOHelpDesk@jten.mil for assistance.
Monday - Friday 7am - 7pm
757-203-8654

[Security and Privacy Statement](#)

Click on "Courses" button

The screenshot shows a web browser window with the URL <http://jko.ten.mil/cac.html>. The page header includes "INFOCON: 3", "UNCLASSIFIED", and "FPCON: Alpha". The JKO logo and "JOINT KNOWLEDGE ONLINE" are at the top left, with navigation links for "Home", "Support", and "Contact Us". A grey banner asks "DoD CAC What would you like to do?". Below this are three bullet points: "I've been directed to take required training on JKO", "I want to take training courses on JKO", and "I want to check out all of the joint training resources (JKO Portal)". The "RETURNING STUDENTS" section contains the text "I've been to JKO before and I know what I'm looking for. I want to go directly to the:" followed by two buttons: "Courses" and "Resources". A red arrow points from the text above to the "Courses" button. At the bottom, contact information for the help desk is provided: "Contact the help desk at JKOHelpDesk@ten.mil for assistance. Monday - Friday 7am - 11pm 757-203-8654" and a link to the "Security and Privacy Statement".

Click "OK" on the DoD warning banner

Click on "Login using my CAC"

Click "OK" on the "Select a Certificate" window

Click on the “Course Catalog” tab at the top of page

Welcome, PAUL FIRMAN JKO LCMS 5.0 | Logout

JKO
JOINT KNOWLEDGE ONLINE

[My Training](#) [Course Catalog](#) [Certificates](#) [Announcements / Links](#)

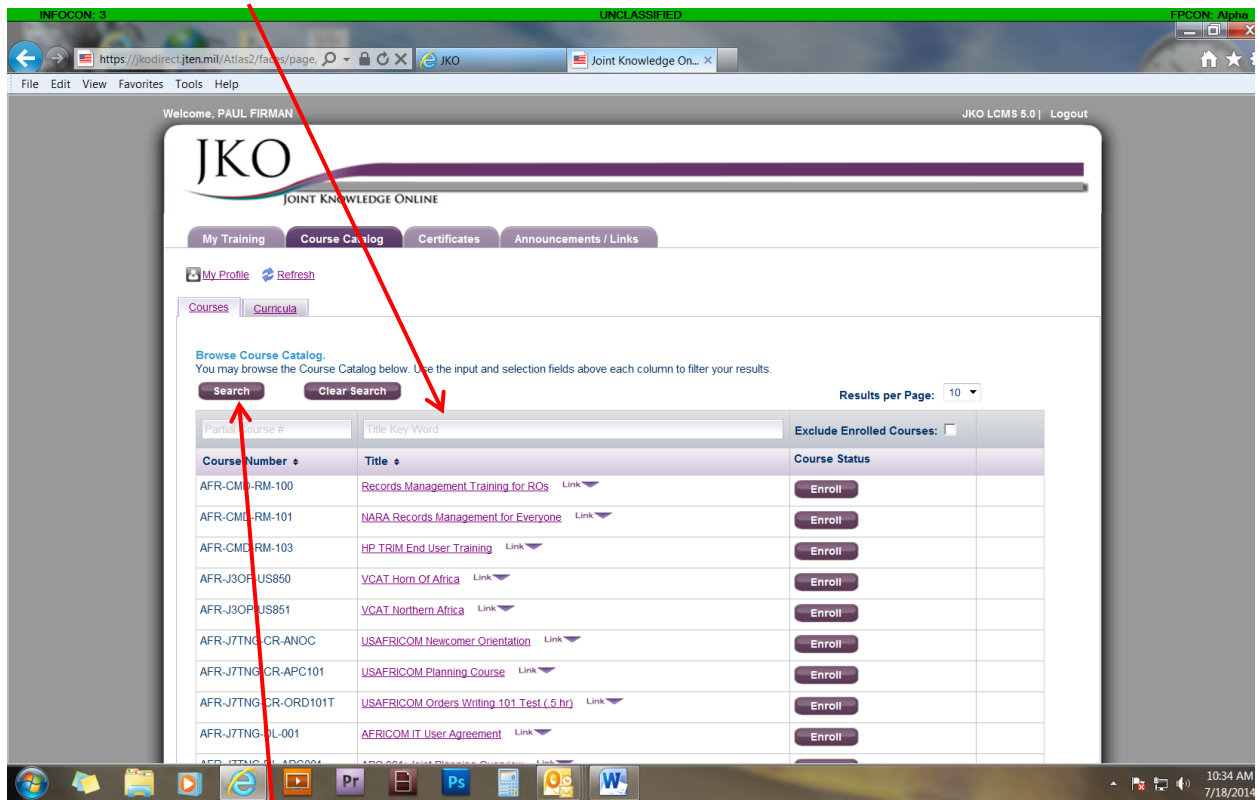
[My Profile](#) [Refresh](#)

Shown below are courses and curricula which have been assigned to you by training staff, you have assigned yourself, or you are in some state of enrollment (i.e. enrolled, waitlisted, requested, or test review). Curricula must be expanded using the Show Course link to see the status of component courses, choose among alternative courses when allowed, and launch component courses. Use the Refresh function above if the list does not update automatically after enrollments or completions

Course Number	Title	Status	Status Date	Actions	Due Date	Enrollment Expiry Date	Source	Student Tools
J3OP-US1252	Cross-Cultural Negotiations (CCN) - Force Protection Planning - (2 hrs)	Enrolled	6/25/2013	<input type="button" value="Launch"/> <input type="button" value="Withdraw"/>		6/25/2014		Show/Hide
J3OP-US1254	Cross-Cultural Negotiations (CCN) - Civil Affairs - (2 hrs)	Enrolled	6/25/2013	<input type="button" value="Launch"/> <input type="button" value="Withdraw"/>		6/25/2014		Show/Hide

10:32 AM 7/18/2014

Type “Negotiations” into the second window “Title Key Word”



Welcome, PAUL FIRMAN

JKO
JOINT KNOWLEDGE ONLINE

My Training Course Catalog Certificates Announcements / Links

My Profile Refresh

Courses Curricula

Browse Course Catalog.
You may browse the Course Catalog below. Use the input and selection fields above each column to filter your results.

Search Clear Search Results per Page: 10

Partial Course #	Title Key Word	Exclude Enrolled Courses:
Course Number	Title	Course Status
AFR-CMD-RM-100	Records Management Training for ROs Link	Enroll
AFR-CMD-RM-101	NARA Records Management for Everyone Link	Enroll
AFR-CMD-RM-103	HP TRIM End User Training Link	Enroll
AFR-J3OP-US850	VCAT Horn Of Africa Link	Enroll
AFR-J3OP-US851	VCAT Northern Africa Link	Enroll
AFR-J7TNG-CR-ANOC	USAFRICOM Newcomer Orientation Link	Enroll
AFR-J7TNG-CR-APC101	USAFRICOM Planning Course Link	Enroll
AFR-J7TNG-CR-ORD101T	USAFRICOM Orders Writing 101 Test (.5 hr) Link	Enroll
AFR-J7TNG-OL-001	AFRICOM IT User Agreement Link	Enroll

10:34 AM
7/18/2014

Then click on “Search”

Three (2hr) course title "Cross-Cultural Negotiations" (CCN)

The screenshot shows the JKO (Joint Knowledge Online) Course Catalog interface. A search for "Negotiations" has been performed, resulting in four course entries. A red arrow points to the "Cross-Cultural Negotiations (CCN)" title in the first row of the results table.

Partial Course #: Negotiations Exclude Enrolled Courses:

Results per Page: 10

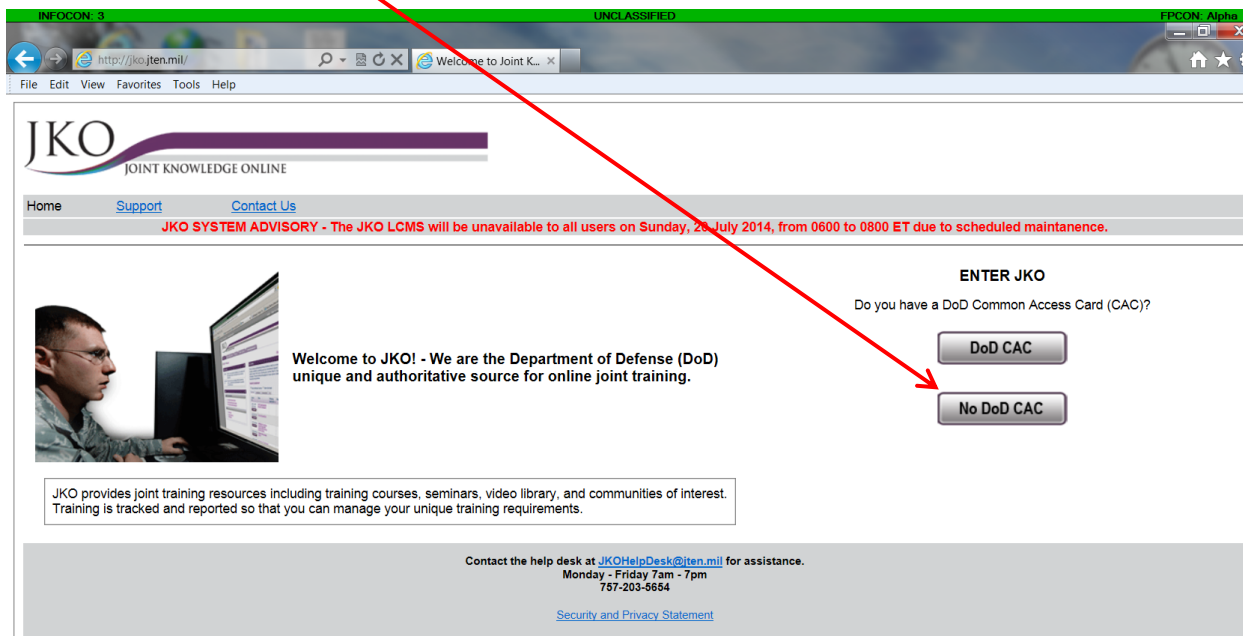
Course Number	Title	Course Status
J3OP-US1252	Cross-Cultural Negotiations (CCN) - Force Protection Planning - (2 hrs)	Enrolled Launch
J3OP-US1253	Cross-Cultural Negotiations (CCN) - Humanitarian Assistance - (2 hrs)	Enroll
J3OP-US1254	Cross-Cultural Negotiations (CCN) - Civil Affairs - (2 hrs)	Enrolled Launch
USA-ACAP011	ACAP Salary Negotiations - (30 minutes)	Enroll

Non DoD CAC user directions:

Google JKO

Click on “Welcome to Joint Knowledge Online” <http://jko.jten.mil/>

Click on “No DoD CAC”



INFOCON 3 UNCLASSIFIED INFOCON Alpha


http://jko.jten.mil/ Welcome to Joint K...

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

Home [Support](#) [Contact Us](#)

JKO SYSTEM ADVISORY - The JKO LCMS will be unavailable to all users on Sunday, 20 July 2014, from 0600 to 0800 ET due to scheduled maintenance.

 Welcome to JKO! - We are the Department of Defense (DoD) unique and authoritative source for online joint training.

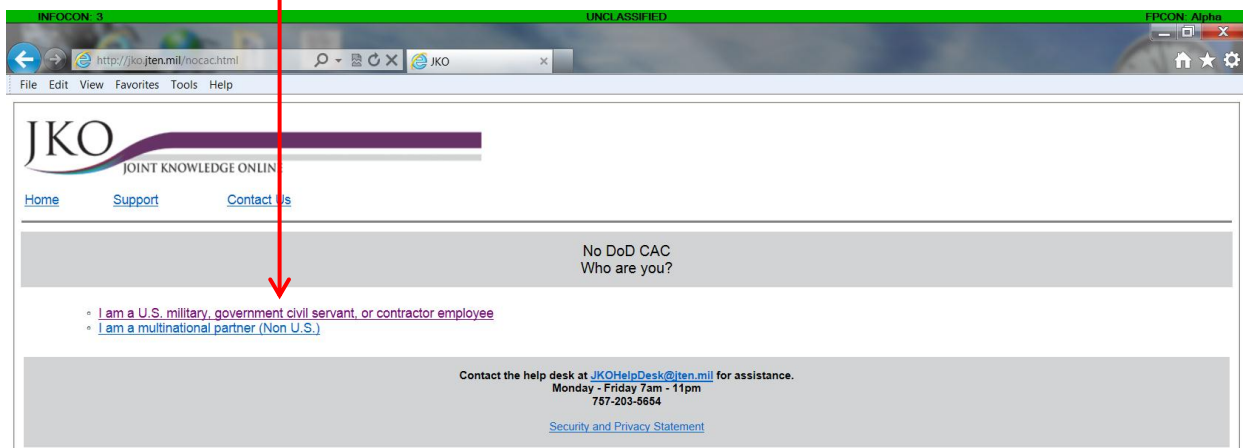
ENTER JKO
Do you have a DoD Common Access Card (CAC)?

JKO provides joint training resources including training courses, seminars, video library, and communities of interest. Training is tracked and reported so that you can manage your unique training requirements.

Contact the help desk at JKOHelpDesk@jten.mil for assistance.
Monday - Friday 7am - 7pm
757-203-5654

[Security and Privacy Statement](#)

Click on “I am a U.S. military...”



INFOCON 3 UNCLASSIFIED INFOCON Alpha

http://jko.jten.mil/nocac.html JKO

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

Home [Support](#) [Contact Us](#)

No DoD CAC
Who are you?

- [I am a U.S. military, government civil servant, or contractor employee](#)
- [I am a multinational partner \(Non U.S.\)](#)

Contact the help desk at JKOHelpDesk@jten.mil for assistance.
Monday - Friday 7am - 11pm
757-203-5654

[Security and Privacy Statement](#)

Click on “Courses”

INFOCON: 3 UNCLASSIFIED FPCON: Alpha

http://jko.jten.mil/nocac2.html

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

[Home](#) [Support](#) [Contact Us](#)

No DoD CAC
U.S. Military, Civil Service, or Contractor

ALERT! JKO training course records for all Services are reported to the Army Training Resource Requirements System (ATRRS) for JKO accounts with a Common Access Card (CAC). If you require your training record to be updated, then you must be sure to first set up your JKO account using your CAC. You can then also request a username and password to access JKO when you do not have CAC access.

- [I've been directed to take required training on JKO](#)
- [I want to take training courses on JKO](#)
- [I want to check out all of the joint training resources \(JKO Internet Public \(IP\) Portal\)](#)

RETURNING STUDENTS
I've been to JKO before and I know what I'm looking for. I want to go directly to the:

[Courses](#) [Resources](#)

Contact the help desk at JKOHelpDesk@jten.mil for assistance.
Monday - Friday 7am - 11pm
757-203-5654

[Security and Privacy Statement](#)

Click the “OK” button on the DoD Warning Banner

Click on “I have a .MIL, .GOV, NPS.EDU or DODEA.EDU address”

INFOCON: 3 UNCLASSIFIED FPCON: Alpha

https://jko.jten.mil/Atlas2/faces/page

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

Joint Knowledge Online (JKO)
Will be down Sunday, 20 July 2014, 0600-0800 (EST) for maintenance

Login Options

- [Login with CAC \(Internet Explorer only\)](#)
- [Returning student used CAC before but want a username/password login](#)
- [First Time Student, no CAC](#)
- [I have a .MIL, .GOV, NPS.EDU or DODEA.EDU address](#)
- [I do NOT have a .MIL, .GOV or .NDU.EDU address or I am a Multi-National Student](#)

JS-US007-14: Level I Antiterrorism Awareness Training
[CAC users click here and search for "antiterrorism" in the course catalog](#)
[Non-CAC users click here](#)

Transition GPS Virtual Curriculum Users
[Click here for Printable Instructions](#)
[Transition TGPS Introduction Video](#)

Account/Login Assistance:
JKO Help Desk
Monday - Friday 0700-2300 EST
jkohelpdesk@jten.mil
COMM: 757-203-5654
DSN: 668-5654

Login

Username:

Password:

[Login](#)

[Forgot Username?](#) [Forgot Password?](#)
[Received a token? Click here.](#)

CAC Login

[Login using my CAC](#)

JOINT KNOWLEDGE ONLINE

11:07 AM 7/18/2014

Click "Allow" on the Internet Security Banner

An email will pop up. Fill it out and send the email request.

WHEN YOU RECEIVE YOUR USERNAME AND PASSWORD:

Google JKO

Click on "Welcome to Joint Knowledge Online" <http://jko.jten.mil/>

Click on "No DoD CAC" (If you do not have a CAC go to bottom of page)

INFOCON: 3 UNCLASSIFIED FPICON: Alpha

http://jko.jten.mil/ Welcome to Joint K...

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

Home Support Contact Us

JKO SYSTEM ADVISORY - The JKO LCMS will be unavailable to all users on Sunday, 20 July 2014, from 0600 to 0800 ET due to scheduled maintenance.

ENTER JKO
Do you have a DoD Common Access Card (CAC)?

DoD CAC

No DoD CAC

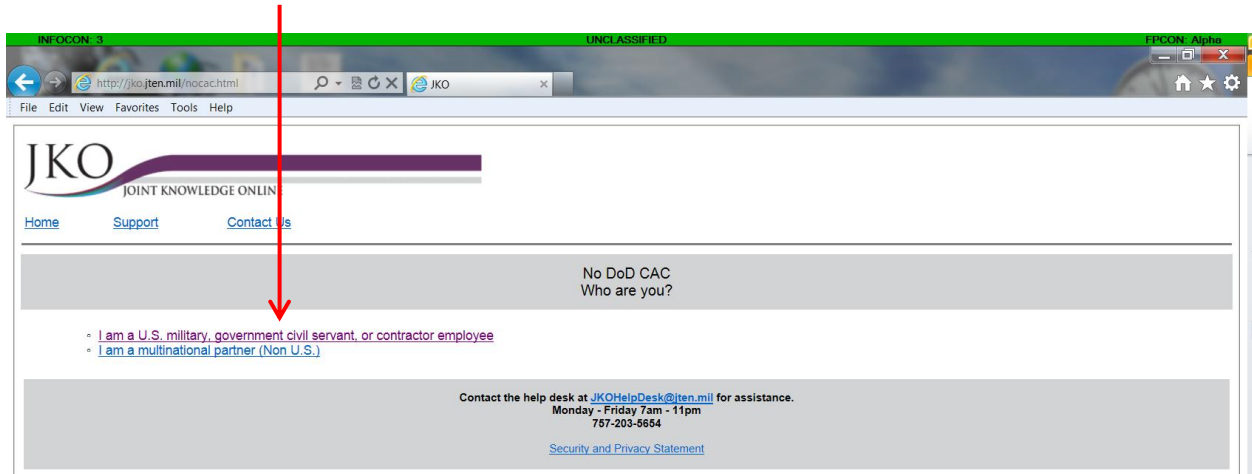
Welcome to JKO! - We are the Department of Defense (DoD) unique and authoritative source for online joint training.

JKO provides joint training resources including training courses, seminars, video library, and communities of interest. Training is tracked and reported so that you can manage your unique training requirements.

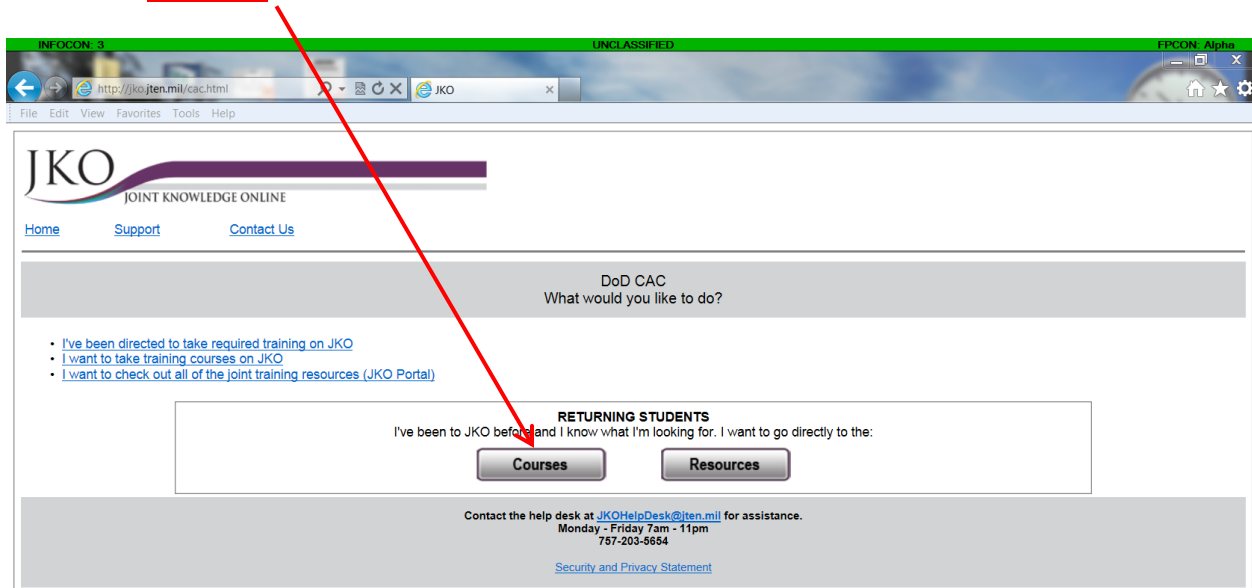
Contact the help desk at JKOHelpDesk@jten.mil for assistance.
Monday - Friday 7am - 7pm
767-203-5654

[Security and Privacy Statement](#)

Click on “I am a U.S. military...”



Click on “Courses” button



Click “OK” on the DoD warning banner

Login using your new Username and Password

INFOCON: 3 UNCLASSIFIED FPCON: Alpha

https://kodirect.jten.mil/Atlas2/faces/page... JKO Joint Knowledge On...

File Edit View Favorites Tools Help

JKO
JOINT KNOWLEDGE ONLINE

Joint Knowledge Online (JKO)
Will be down Sunday, 20 July 2014, 0600-0800 (EST) for maintenance

Login Options
[Login with CAC \(Internet Explorer only\)](#)
[Returning student - used CAC before but want a username/password login](#)

First Time Student, no CAC
[I have a .MIL, .GOV, .NPS.EDU or .DODEA.EDU address](#)
[I do NOT have a .MIL, .GOV or .NDU.EDU address or I am a Multi-National Student](#)

JS-US007-14: Level I Antiterrorism Awareness Training
[CAC users click here and search for "antiterrorism" in the course catalog](#)
[Non-CAC users click here](#)

Transition GPS Virtual Curriculum Users
[Click here for Printable Instructions](#)
[Transition TGPS Introduction Video](#)

Account/Login Assistance:
JKO Help Desk
Monday - Friday 0700-2300 EST
jkohelpdesk@jten.mil
COMMil: 757-203-5654
DSN: 668-5654

Login

Username:

Password:

Login

[Forgot Username?](#) [Forgot Password?](#)
[Received a token? Click here.](#)

CAC Login

[Login using my CAC](#)

JOINT KNOWLEDGE ONLINE

10:30 AM
7/18/2014

RETURN TO PAGE THREE ABOVE and follow directions